

# Electronic Giving – Answers to Frequently Asked Questions

## Reasons to sign up for Electronic Giving:

- No need to write checks or bring cash to church.
- Peace-of-mind knowing that the church is receiving your contribution even if you are unable to attend.
- More secure than checks.
- All contributions are recorded for you on your bank statement with date of settlement.
- IT COSTS YOU NOTHING!

Questions About Electronic Giving		
<p><b>Q.</b> What is electronic giving? <b>A.</b> Electronic giving is a direct debit program whereby your contribution is debited automatically from your checking or savings account or from your credit card.</p> <p><b>Q.</b> What are the advantages of electronic giving? <b>A.</b> It makes it easy to fulfill stewardship commitments, even when you can't attend church. You never have to bring cash or checks to church.</p> <p><b>Q.</b> How are my contributions deducted automatically from my account? <b>A.</b> Once you complete an authorization form and return it to us or set up your payments VIA our website, <a href="http://www.fpclly.org">www.fpclly.org</a> the contributions amount you specify will automatically be transferred from your accounts or credit card to the church's bank account.</p>	<p><b>Q.</b> When will my contribution be deducted from/charged to my account? <b>A.</b> Your electronic contribution will be debited on the date you specify on the authorization form.</p> <p><b>Q.</b> If I do not write checks, how do I keep my checkbook balance straight? <b>A.</b> Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date. Electronic contributions are recorded for you on your bank statement.</p> <p><b>Q.</b> Without a canceled check, how can I prove I made my contribution? <b>A.</b> Your bank statement gives you an itemized list of electronic transactions. It is your proof of contributing.</p> <p><b>Q.</b> What if I change bank accounts? <b>A.</b> Notify the church and we will give you a new authorization form or you can go online to make any changes.</p>	<p><b>Q.</b> Is electronic giving risky? <b>A.</b> It's less risky than writing check or bringing cash to church. Electronic contributions cannot be lost, stolen or destroyed and have an extremely high rate of accuracy.</p> <p><b>Q.</b> How much does electronic giving cost? <b>A.</b> It costs you nothing!</p> <p><b>Q.</b> What if I try electronic giving and don't like it? <b>A.</b> You can cancel your authorization by notifying the church or you can go online to make any changes if you originally set the account up online.</p> <p><b>Q.</b> How do I sign up for electronic giving? <b>A.</b> There are two ways to sign up. <ol style="list-style-type: none"> <li>1. Complete the attached authorization form and return it to the Business office at the church.</li> <li>2. Go to our website, <a href="http://www.fpclly.org">www.fpclly.org</a>, select "Serving Others" and click on Electronic Giving. Complete the contribution information.</li> </ol> </p>

Vanco is a Payment Card Industry (PCI) Level 1 Service Provider with the highest level of security certification for a credit card and debit processor. As part of the PCI certifications process, Vanco passes rigorous, independent on-site audits on an annual basis and other critical assessments on an ongoing basis.